

MULTI TANK MONITORING SYSTEM

OPERATION MANUAL (VERSION 2.0A)



DRAWING NO. 20001 REV. A

MODEL TMS2000 and TMS3000

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TMSComm Operations.docx

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INSTRUCTION MANUAL

TMSCOMM

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Getting Started

This manual was designed to assist in the operation & programming of the TMS series Tank Management Systems.

Please review the next few pages to familiarize yourself on how this manual is designed and how you can access certain functions & programming in the TMS system.

The main thing is to decide what you need to accomplish and then consult that section of the manual. We have a "<u>Quick Start-up guide</u>" to assist you in start up, if the TMS system has been factory pre- programmed. <u>THIS IS A SEPARATE MANUAL</u>. Please contact Pneumercator for a printed copy, or download from the Pneumercator Web Site at the following link: <u>http://www.pneumercator.com/pages/service.htm</u>.

SECTION 1 – PRODUCT DESCRIPTIONS

1.1 TMS System Overview

The front panel of the TMS2000 /3000 is available in four different configurations as listed below:

TMS2/3000-1... Console without display, printer TMS2/3000-2... Console with display, no printer TMS2/3000-3... Console with display, printer TMS2/3000-4... Console with display, printer w/auto-winder

As illustrated in Figure 1-1 below, the TMS front panel consists of an LED data display with visual alarm and mode annunciators, audible alarm annunciator, user-friendly pushbutton controls, security lock, and optional printer with or without auto-winder.



Figure 1-1 – Front Panel Features

1.2 Display Description

The front panel display consists of a nine-digit, seven segment, quasi-alphanumeric super bright LED display, providing on site viewing of current inventory data, alarms, errors, report logs, as well as, set-up and configuration data. Five high intensity point LED's annunciate alarm conditions visible up to 75 feet away from console. Five additional LED indicators provide indication of units of measure of the currently selected display data. See Figure 1-2 below.

TMS3000	TANK MANAGEMENT SYSTEM
LEAK	GAL
SP 1	GAL
SP 2	GAL
SP 3	ULL
WATER	ULL
TANK ID	IN
GROUP ID	F

Figure 1-2 - Display Features

1.3 Power-up Sequence

Upon application of AC power, the TMS performs a series of tasks prior to normal operation. These include in the following sequence:

1. A self-test to verify integrity of both, system program and data memories, system I/O, and data acquisition interface electronics. Display is blank during this process.

2. Retrieval and verification of configuration and set-up data.

Display shows "rEAd ing EanF ig (Reading/Config).

3. System initialization, including pre-start-up calculations.

Display shows "לשלב" (System/Init).

4. Visual display and audible alarm check.

Display shows "BBBBBBBBB" (888888888) with all LED's on, audible alarm beeps twice.

5. Begin normal operation, display any error messages. For a description of system error, warning and info messages, refer to Appendix A.

Note: In cases where TMS power has been turned off for more than one to two minutes, a powerup sequence will generate the following warning message on the display and a similar message on the optional front panel printer,

"UR-n21- Pur FR L" Warning 21, Power Failure. This message is normal, and is just informing the user that the TMS has detected a power failure. Once acknowledged by the user, by pressing any front panel pushbutton, this message will disappear from the display.





1.6 Front Panel Programming Basics

Programming systems via the front panel can be a simple process if the basics are understood. All of the programming is done using the three buttons as shown below, the graphics that are printed above and below show you the different uses of the buttons depending on where you are in the programming. The graphics above the button shows that when looking at the system in the "Normal View" (default) mode the buttons allow you to "TEST" (right button), the display LED's to ensure that the display is working correct and the "TANK SELECT" (middle button) allows you to switch between tanks. The "MODE" (left button) lets you switch display modes (ie; gallons, inches, %gallons, temp. etc,) as shown on the graphic next to the right side of the display.



(Display will flash in the **EDIT** mode)

Figure 1-2 – Display Features

The "**Review**" mode is when you are into programming and have not begun to edit any programming. These will allow you to "Step" from one menu item to another, select a different "Group" (ie; tank, probe, relay etc) and to "Edit" the item that is shown on the display.

The "**Edit**" mode is when you are in programming and are editing the programming. The display will "**FLASH**" indicating that you are in the "Edit" mode. The arrows allow you to increment \blacktriangle a number or selection or decrement \blacktriangledown a number or selection. The Right \blacktriangleright arrow will allow you to move the "cursor"(flashing digit) to the right and also to "lock" the selection. You need to press the "**EDIT ENABLE**" button on the inside of the front door to enable editing of the programming.

One key to remember what button to press is that when you want to make a selection or edit what you are looking at you need to press the opposite button than you last pressed. ie; the increment \blacktriangle and decrement \blacktriangledown buttons work together and that if pressing one of these and you want to select an item, you would press the Right \triangleright arrow button to select. If the last button pressed was the right arrow \triangleright you would press the \blacktriangle increment button to select that item.

SECTION 2 – PRODUCT DESCRIPTIONS

2.1 Sites Menu



Used by TMS COMM Only

Use to setup your computer to communicate with each remote site either direct, through the RS-232 port, or over the telephone lines via modem. You must create a site as shown below before communications can be established.





INSTRUCTION MANUAL

Sites - Select Sites - Security Used by TMS COMM Only Allows you to set up individual site security features THS Com - 🗆 X uniestor Sites Yiew Logs Configurations Actions Options 90% Ullage Product Product Gross Net Water Product Select Sites. Status (gol) Temp (F) Туре Alarm Vol (gal) Vol (gal) 1/2 Vol Ht (in) Ht (in) Connect Exit X Select Site... Close General Autopolling Security SITENAME . MUST be entered 111 Site ID **EXACTLY** as 2046 21112 Unit ID entered in TMS at 2183 2103 Access Code the site 2291 Communication Security Enable 2292 2282 2334 2403 Must be checked to 2404 allow access into TMS 2430 2503 units with Version 75 or 2576 2799 later software when 2804 "security" dipswitch is 2901 New Record Del Record "ON" on Processor card cted

PAGE 9

Sites - Connect

You will need a physical connection between the TMS and your computer before you can communicate. There are two ways to connect:

- Direct connection between the Serial Comm Port in your computer (9 pin or 25 pin) connected to the UPPER RJ13 port on the main board in the TMS 2000 or 3000. With cable # 600038-15 (9 pin) available from Pneumercator Co.
- 2. Connection through a modem (Part # 900433-1) in the TMS and a standard phone cable connected into a phone line with your computer & modem connected to another.

	Configurations Ar	tions Options		1						
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INSTRUCTION MANUAL

TMSCOMM

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User Contact Closure

Used by TMS COMM Only

Tank	Tark			Gross	Net		95% Ullage	Froduct	Water	Product
D	Name	Alarm	Status	Vol (gal)	Vol (gal)	% Vol.	(gol)	Ht(In)	Ht (In)	Temp("F)
	JetA	0k.	Normal	9116	91 39	30.7	19032	41.2	0.0	54.
	NoLend	Ok	Normel	8757	8791	3.88	625	98.7	0.0	54
	Premium	Ok	Normel	4358	4391	44.1	5026	54.5	0.0	51.
	100 LL	Ok	Normel	13373	13429	45.1	14775	54.8	0.0	54
	100 LL	Ok	Normal	3670	3687	36.6	5842	46.9	0.0	53.
	NoLead	OK	Normal	4949	4971	49.4	4563	59.0	0.0	53.
	#2 Oil	0k	Normel	13588	13585	62.5	7062	71.3	0.0	60.
	#2 Oi	Ok	Normel	9806	9824	64.8	4555	73.5	0.0	55.
	#2 Oi	Ok	Normal	16081	16104	63.8	7840	72.8	0.0	56
			Non-Haxardous 6 #1 Senior #1 Senior	Tontact Closure #2 Senior #6 Senior O	#3 Sensor B #7 Sensor O	#4 Sens #9 Sens	× •			
			Non-Hazardous C #1 Sensor # Sensor	Fontact Closurer #2 Senior #6 Senior	#3 Serson #7 Serson	#4 Sens #9 Sens		~		
			Non-Haxardous C #1 Sensor # Consor	#2 Senior O B Sonor Onior	#3 Sgroot #7 Sgroot	#4 Sgns #9 Sgns	k" to get	full scre	en	
			Non-Hazardous G #1 Genor # Genor	#2 Senior #6 Senior Onior	#3 Sensor Sensor #7 Sensor	#4 Sens #9 Sens	k" to get	5 full scre	en	
			Non-Hazardous 0 #1 Genuor #1 Genuor	#2 Senior #6 Senior	#3 Serson #7 Serson Doub	#4 Sens #9 Sens	k" to get	full scre	en	

This is the "dry contact closure" input screen that shows the status of the "**NON-HAZARDOUS** " Contact Inputs that are on the Relay Board. Green indicates the contact is in it's "NORMAL" state. A Red would indicate the dry contact is "ACTIVE".

INSTRUCTION MANUAL



INSTRUCTION MANUAL



Log / Report Descriptions

Inventory: [InvEntory] This menu displays a snapshot of the stored **inventory** data for each tank, which the user programs, at up to three scheduled capture times a day and selectable for each day of the week. An automatic hardcopy report can be generated if either, optional printer is installed, or if the TMS is linked to a PC utilizing the TMSCOMM communicator software package. The user may also step through and view the record manually, utilizing the TMS front panel pushbuttons. The system has the capacity to store, beginning with the most recent, up to 36 inventory records.

<u>Inventory log reports will contain the following data</u>: Site ID, Unit ID, Date, Time, Product Type, Product Name, Tank ID, Gross Volume, Net Volume, 90% Ullage, Product Height, Product Temperature.

Delivery: [*dEL iuEr* ^J] This menu displays a snapshot of the stored **delivery** data for each tank, which the system will automatically log and record as a inventory increase when a delivery to a tank has occurred. An automatic hardcopy report can be generated if either, optional printer is installed, or if the TMS is linked to a PC utilizing the TMSCOMM communicator software package. The user may also step through and view the record manually, utilizing the TMS front panel pushbuttons. The system has the capacity to store, beginning with the most recent, up to 12 delivery records.

<u>Delivery log reports will contain the following data</u>: Site ID, Unit ID, Date, Time, Tank Name, Product type, Tank ID, Start Product Height, End Product Height, Start Temperature, End Temperature, End Gross Volume, Start Gross Volume, Gross Volume Increase, End Net Volume, Start Net Volume, Net Volume Increase.

Sales: [5RLE5] This menu displays a snapshot of the stored **bulk sales** data for each tank, which the system will automatically log and record as an inventory decrease when a withdrawal from a tank has occurred. An automatic hardcopy report can be generated if either, optional printer is installed, or if the TMS is linked to a PC utilizing the TMSCOMM communicator software package. The user may also step through and view the record manually, utilizing the TMS front panel pushbuttons. The system has the capacity to store, beginning with the most recent, up to 24 sales records.

<u>Sales log records will contain the following data</u>: Site ID, Unit ID, Date, Time, Tank Name, Product Type, Tank ID, Start Product Height, End Product Height, Start Temperature, End Temperature, Start Gross Volume, End Gross Volume, Gross Volume decrease, Start Net Volume, End Net Volume, Net Volume decrease.

Thefts: [*LHEFL5*] This menu displays a snapshot of the stored **theft** data for each tank. Logged capture times, which the user programs are based on the facility scheduled closed hours, selectable on a daily basis. The system will automatically log and record an inventory decrease as a fuel theft while the station is closed and no leak test is active. An automatic hardcopy report can be generated if either, optional printer is installed, or if the TMS is linked to a PC utilizing the TMSCOMM communications software package. The user may also step through and view the record manually, utilizing the TMS front panel pushbuttons. The system has the capacity to store, beginning with the most recent, up to 6 theft records.

<u>Theft log reports will contain the following data</u>: Site ID, Unit ID, Date, Time, Tank Name, Product Type, Tank ID, Start Product Height, End Product Height, Start Temperature, End Temperature, Start Gross Volume, End Gross Volume, Gross Volume decrease, Start Net Volume, End Net Volume, Net Volume decrease.

Water Removal: [UREr rEn] This menu displays an automatically generated report for each tank after the removal of water has taken place. In addition to the system capturing this data, an automatic hardcopy report can be generated if either, optional printer is installed, or if the TMS is linked to a PC utilizing the TMSCOMM communicator software package. The user may also step through and view the record manually, utilizing the TMS front panel pushbuttons. The system has the capacity to store, beginning with the most recent, up to 12 Water Removal records.

<u>Water Removal log reports will contain the following data</u>: Date, Time, Tank Name, Product Type, Tank ID, Pre-report Product Volume, Pre-report H20 Volume, Pre-report Total (Product and H20) Volume, Post-report Product Volume, Post-report H20 Volume, Post-report Total (Product and H20) Volume, Post-report (Product and H20) Percent Volume, Post-report Percent Volume, Post-report 90% Ullage or the (Order amount).

Product Order: [*GrdEr5*] This menu displays a manually generated report for each tank. The user will utilize this information to determine average daily fuel usage for determining date and the amount of fuel to order for the next delivery. In addition to the system capturing this data, an automatic hardcopy report can be generated if either, optional printer is installed, or if the TMS is linked to a PC utilizing the TMSCOMM communicator software package. The user may also step through and view the record manually, utilizing the TMS front panel pushbuttons. The system has the capacity to store, beginning with the most recent, up to 12 Product Order records.

<u>Product Order log reports will contain the following data</u>: Date, Time, Tank Name, Product Type, Tank ID, Delivery Date, Delivery Amount, Start Gross Volume, End Gross Volume, Gross Volume Usage, Days of Usable Fuel, Average Daily Usage, Usable Fuel remaining, Elapsed days since the last delivery, Ullage or (Order amount).

Alarms: [*RLRrn*5] This menu displays a snapshot of the stored **alarm** data for each tank, which the system will automatically log and record as a system, tank specific, or external leak alarm(s). An automatic hardcopy report can be generated if either, optional printer is installed, or if the TMS is linked to a PC utilizing the TMSCOMM communicator software package. The user may also step through and view the record manually, utilizing the TMS front panel pushbuttons. The system has the capacity to store, beginning with the most recent, up to 24 alarm records.

<u>Alarm log reports will contain the following data</u>: Site ID, Unit ID, Date, Time, Alarm, Group Number, Alarm ID, and Detail. The TMS will report In-Tank Leak, Line Leak, 3 Product set points per tank in level, volume, or % Capacity units, 1- water set-point per tank in level units, Non-IS Contact Closure Input, Theft, System Error, and Power Recovery.

Events: [*EuEnE5*] This menu displays a snapshot of the stored **event** data for each tank, which the system will automatically log and record as a system Error, Warning, or TMS Information Condition. An automatic hardcopy report can be generated if either, optional printer is installed, or if the TMS is linked to a PC utilizing the TMSCOMM communicator software package. The user may also step through and view the record manually, utilizing the TMS front panel pushbuttons. The system has the capacity to store, beginning with the most recent, up to 8 event records.

Event log reports may contain any combination of the following data: Site ID, Unit ID, Date, Time, Error Number, Event ID, and Detail.

Tank Leak Test: [ERnF EERF] Menu displays an automatically generated report for each tank after the teak test has taken place. In addition to the system capturing this data, an automatic hardcopy report can be generated if either, optional printer is installed, or if the TMS is linked to a PC utilizing the TMSCOMM communicator software package. The user may also step through and view the record manually, utilizing the TMS front panel pushbuttons. The system has the capacity to store, beginning with the most recent, up to 12 Tank Leak test records.

Tank Leak Test log reports will contain the following data: Date, Time, Site ID, Unit ID, Date of Test, Start time, End Time, Tank Name, Product Type, Net Beginning Volume, Net Ending Volume, Beginning Temperature, Ending Temperature, Leak Threshold Limit in (gph), Rate (gph), Test Results, Rate Hr. 1, Rate Hr. 2, Rate Hr. 3, Rate Hr. 4, Rate Hr. 5, Rate Hr. 6, Rate Hr. 7, Rate Hr. 8.

2.5 Configuration Menu

Configuration Menu

The "Configuration" Menu allows you to configure the TMS "SET-UP" programming. This programming usually consists of site specific programming ie; tank sizes, how many leak sensors, Etc. This information is for the most part only entered once on initial site set-up but could also include features that may be required to be adjusted after initial start-up. These items could include In-tank leak scheduling, Dial out programming, Etc. {CONFIG}

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			Relays	Dis.	iour iou	Anak	e Cutputs vetr			
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			Site ID 0000	1 5	Set Point Units	% Volume	-	1		
			UnitID 00		Hom Delay	None	*	1		
		C	Jefault Mode Gross	BVa	Ullage Limi	\$0%	•	1		
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	For de	taileo d Pro	d inform	nation ing Re	, Plea	ase r	efer to) o sec	oiso: r	3





Start Time" – Sets the time that ne leak test will start. 4 Hour Military Time Start Time} [Start Time}	Start Time: Image:
■ In-Tank Leak Scheduling - Untitled.lef Eile Current Setting: New Setting: Start Time: Test Scheduled to: Schedule Rate: Repeat Periodically Run 0nce Test Length: Tank #1 Tank #1	 "Test Scheduled To" [5chd ŁYPE] Allows you to set how often you want the leak test to run. "Run Once" -[th ·5] The test will run "ONLY ONCE" at the programmed day & time. "Repeat Periodically" -[EUEr Y] The test will repeat "EVERY TIME" the programmed day & time is reached. "Run % Volume Mode"- [PctUoL] The test will run when the % of volume reaches a predetermined set-point. "Run on the #xx (dow)"-[on 15t] The 4 choices allow you to set each tank to run on a set day for each week of the Month, PER TANK. Ie: If Scheduled Rate is a "Tuesday", selecting "Run on 1st (dow) will only run the test on the 1st. Tuesday of the month, Every Month. Selecting "Run on 2nd. (dow), will only run the test on the 2nd. Tuesday of the month, Every Month.

In-Tank Leak Test Scheduling

Continued



2.7 Options Menu

Options Menu – Site Defaults

Used by TMS COMM Only

The Options Menu allows you to set various user items relating to the computer you are using and how it interacts with the TMS and includes special programming items.

General Modem Site Defaults VCK
Communication Security Enable
Autopolling Defaults Update System Software I Set Time Snapshot I Alarm State Logs Inventory Inventory Download Delivery Download Sales Download Theft Download Vater Removal Download Product Order Download Larm Download Clear Clear Vater Removal Download Clear Clear Product Order Download Logb Download Clear Clear





INSTRUCTION MANUAL



Options Menu – Product Codes Used by TMS COMM Only

"Product Codes" Are used to identify a tank with a custom "product code". This option is only used for third party equipment connected to the TMS gauge (fuel Card / key systems)

Ĺ	General	Modem	Site Defaults	
P	roduct Codes	Security		✓ 0K
#0	ProductCode0			X Care
#1	ProductCode1			A Cello
#2	ProductCode2		1.	
#3	ProductCode3			
#4	ProductCode4			
#5	ProductCode5		14	
#6	ProductCode6			
#7	ProductCode7			
#8	ProductCode8		10	
#9	ProductCode9			
#10	ProductCode10			
#11	ProductCode11			
#12	ProductCode12			
#13	ProductCode13			
#14	ProductCode14		14	
#15	ProductCode15			-

SECTION 3 – PROGRAMMING REFERENCE

ACCESS		Page
		31-33
		34-40
	PROBES	41-42
		50
	RELAY	51
	RELAY	51
	SITE RELAY	50
		52
		47
		48
	INVENTORY	53
	THEFT	53
	MODEM	54
	DIAL OUT	55
		43-45
	4-20mA	56
	RETURN	

Configuration Menu

The "Configuration" Menu allows you to configure the TMS "SET-UP" programming. This programming usually consists of site specific programming ie; tank sizes, how many leak sensors, Etc. This information is for the most part only entered once on initial site set-up but could also include features that may be required to be adjusted after initial start-up. These items could include In-tank leak scheduling, Dial out programming, Etc.

Product \	Alam	Status	Gros	is Net	% Vol	90% Ullage (call	Product Ht (b)	Water Et (In)	
 .,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	1.12	210105	1010	a, rongai,		(900)	- n (ny	1.4 (40)	
	2 c	onfiguration - Un	titled.ofg			×	1		
	Elle	Madau		DialOut	Y And	an Outerta			
		Relays		nventory		helt			
	í –	Header		[anks]	Contact Clo	sure Inputs			
		Site ID	00100	Set Point Ur	its % Volum	• •			
		Unit ID	00	Horn Del	by None	- 1			
		Baud Bate	uross Vol	Ulage Li	nin [90%				
	N	umber of Tanks	0		Printer Here	ader			
	L	eak Print Mode	Pass-Fail	Line #1					
		ř	Sales Enable	Line #2					
		r T	Adjust clock for	or daylight savin	gs				
		Comm Security	Serial only	-					
		Senal Format	N.8.1 💌			Ŀ	1		
							000	OISCO	Not





INSTRUCTION MANUAL







"Configuration Tank [Sanation" - Allows y	
usually from the tank m	nanufacturers supplied	I "tank chart".
L		
Configuration - Untitled.ofg	×	
Modem T Dial Out	Anabg Outputs	
Header Tanks	Contact Closure Inputs	
Tank Enable Temperature Enable	Dimension	
Water Float Enable Theft Detect Enable	Quimensions	
Tank Name Gas		
Tank ID 01	Probet.	
Product Type 87 Octane	Leak Test.	
Product Code 00		"Tank Type" This is where you tell the
		system what kind of tank it is ie: Vertical
Tank#1 {Tank#2 {Tank#3 {Tank#4 {Tank#5	/Tank#6 / 01	Press "Down" arrow for type selections
	/I''	SEE NEXT PAGE FOR DETAILS ON
	\	"TANK TYPE" PROGRAMMING.
		{Tank type} [ERnF ESPE]
/olume Scaling Mode" - This	Dimensions	
ntry allows the user to select		. /]
ependent on tank capacity.		I Qlose/
he by 1 mode is selected for		
digit Tank capacities 0-	Tank Typ	
99,999/gal as viewed on the	→Volume Scaling Mod	e ×1 -
selected for 7 digit Tank	Tank Canacity (Cal	
apacities 0-9,999,999/gal as	raik capacity (dai	
ewed on the TMS display.	Unusable Volume(Gal	
/olume Mode} [UDL NodE]	Ingageable Level (Inches	"Tank Capacity (Gal.)
	Manifold Facto	Is where you would enter the
		the tank manufacturers chart. This
	Tank Pedius (Inches	is NOT the nominal "4000" gallon, it
Jnuseable Volume (Gal.)" is w	here Length (Inches	is the HIGHEST volume number
ou enter the volume amount that	at ink Rise (Inches	3915 etc. found on the chart.
annot be accessed in the tank (the	
mount below the suction stub o	r Int Band (Inches	۵۶ <u></u>
ubmersible pump), this is only t ou are using "Product Order Lo	a" pg Volume (Gal	l.) 50
Jnuseable Fuel} [UnUSERbL	.E]	
, ,		

Configuration - Tank – Dimension

TANK TYPE DETAILS								
"Y" indicates information needed to be entered for each tank type								
TANK TYPE:	FLAT	VERTICAL	CUSTOM 3 V	ERTICAL 5 C	ONICAL			
Capacity	Y	Y	Y	Y	Y			
Radius	Y		Y		Y			
Length / Height ₄	Y ₁	Y	Y ₁		Y			
Volume Data Point #1			Y ₂	Y				
Volume Data Point #2			Y ₂	Y				
Volume Data Point #3			Y ₂	Y				
Volume Data Point #4				Y				
Volume Data Point #5				Y				
Height Point Data #1				Y				
Height Point Data #2				Y				
Height Point Data #3				Y				
Height Point Data #4				Y				
Height Point Data #5				Y				
Cone Height					Y			
Tank Rise(Tilt)	Y ₃		Y ₃					
Probe Location Offset	Y ₃		Y ₃					

Notes:

 Entry required only if Tank Rise is entered or TMS firmware version is x0.99.65 or earlier.

2) Volume entry must be taken from tank chart.

3) Required only if tank is tilted and probe is not located near center of tank along its length.

4) Horizontal dimension for FLAT and CUST 3, vertical dimension for others.







 $1.5 \times 5 = 7.5$ Tank tilt over the entire tank length and entered into tAnk riSE TMS menu.

3.2.2 SetPoints Button Configuration – Tank – Set-points Configuration - Untitled.cfg Eile Modem **Dial Out** Analog Outputs Relays Inventory Theft "Configuration - Tank - Set-Header Tanks Contact Closure Inputs points" - Is where you set the alarm points on the "In-Tank" Tank Enable Temperature Enable probe. le; high level, low level, Dimensions. Water Float Enable Theft Detect Enable etc. These set-points will be г Generator Tank set in the "Units" selected on Setpoints the HEADER screen. If % Tank Name Gas -Volume is selected, this entry Probe. Tank ID will be in % Volume. 01 Leak Test. Product Type 87 Octone -00 Product Code Tank #1 (Tank #2 (Tank #3 (Tank #4 (Tank #5 (Tank #6 / (F) + "Location" - This will Name" - Allows "Horn Enable" -Each tank probe has 3 "Setpoint's" available. change depending what selection of generic When checked, will They can be set for sound horn on the is set in the name to identify set-"Over" (it will trigger if "Configuration – point. front of the TMS Header – Set-point the level gets over the console. Units" menu. {Set-point X name} {Set-point X horn} set-point). Or it can be set for "Under" (it [SP X DRnE] [SP X Horn] will trigger if the level gets under the set-Tank #1 Setpoints point). The indication on the Close TMS front panel for Over would be > and Location Name under would be < (%) followed by the set-Setpoint #1 Level Horn Enable Over: • 95.0 point number. {Set point X setting} 90.0 Horn Enable Over -Level Setpoint #2 [5P X 9 UoL] • Horn Enable Setpoint #3 20.0 Level Under (Inches) Setpoint Water Over -2.0"Set-point Water" Allows you to set the trigger point for water detection inside the tank. Only available on probes ordered with 2 floats (standard). [5P h2o] {Water Set Point} X = 1,2,3 (set-point #) PAGE 40 ----

3.2.3 Probe Button







Configuration – Tank – Leak Test

Continued

An **AUTO** leak test mode is a test that provides monthly in-tank leak testing for stations that operate on a 24-hour basis. In this mode, a test is automatically initiated when the submersible pump becomes idle. The test continues until complete (minimum 2 hours) or until interrupted by submersible pump activity. If interrupted, the test aborts and a new test is started after the submersible returns to the idle mode. Once a test is completed for the month, no more testing is performed until the next month. The user can specify PASS-FAIL or PASS ONLY in defining a "completed" test. Additionally, a "no monthly test" day of the month can be programmed to alert the user that an in-tank leak test has not yet been completed for the month, giving the user the option of running an off-line test.

"Minimum % Volume" – When set, will	月 Tank#I Leak Settings 📃 🗖				
not perform a precision test below this	<u></u> lose				
amount. {Not Listed} [EhrE5hoLd]	Leak Test Enable				
"Auto Mode pass/fail" - As stated above user can specify PASS-FAIL or PASS ONLY in defining a "completed" test. {Not Listed} [Ruto nodE]	Leak Test Limit 0.0 gph Leak Test Limit 0.0 gph Minimum % Volume: 20 Auto mode pass/tailt Pass only Pump/generator run contact closure input: None				
"Pump/Generator run" – Enter the corresponding Non-Hazardous contact closure that the submersible pump current switch is connected to for this tank. {Gen/Input} [PunP-9En]	"Temperature Drift Check Disable "Temperature Drift Check Disable" –No Longer Used, check or uncheck, does not matter.				

Configuration – Tank – Leak Test

Continued

A TIMED-RELAY in-tank leak test mode addresses manifolded tank and pump shutdown applications. This mode is identical to the TIMED mode, with the additional feature of allowing the user to program up to three relays to activate at the scheduled leak test time, followed 15 minutes later by the start of the scheduled leak test. At the completion of the test all programmed relays are de-activated. These relays can be used to control manifold suction release valves or to lock out submersible pumps.





3.3.1 Non-Hazardous Contact Closure Inputs Button Configuration – Contact Closure – Non – Hazardous (Non Intrinsically Safe) Non-Hazardous Cont. Closure Inputs Close Contact Closure Enable Off Input Name Input -Normally Close 1 \#1 \#2 \#3 \#4 \#5 \#6 \#7 \#8 \#% \#10 \#11 / ••• "Contact Closure Enable" - Allows for the programming of the following: Non-Hazardous Cont. Closure Inputs Off - Shuts contact off completely. Close Relay - Tells the system that the contact is controlling one of the relays in the system. Contact Closure Enable Alarm Off Input Name Gate - Tells the system that the contact is Relay from a gate open signal. Normally Gate Alarm Alarm – Tells the system that the sensor Acknowledge connected to this contact should sound the "Alarm" when activated. Selects which input is being programmed. Acknowledge – Used when there is an Relays are numbered from top down acknowledge button connected, allows for starting with the top board (1-4) on the TMS relay reset. 3000. The TMS-2000 relays that are on the main board are 1 & 2 as marked. The optional board is inputs # 3-6 from the top. Non-Hazardous Cont. Closure Inputs "Input Name" - Allows selection of preset names to identify the input on printouts & Close display. Contact Closure Enable | Off Input Name Input "Normally" - Allows you to change the Normally Close -"normal" input state from "Normally Open" to "Normally Closed". \#1 {#2 {#3 {#4 {#5 {#6 {#7 {#8 {#9 {#10 {#11 } [...] 1 PAGE 47 -----

3.3.2 Intrinsically Safe Contact Closure Inputs Button Configuration – Contact Closures – I.S. (Intrinsically Safe) "ISCC Enable" - Enables the sensor input for one of two choices: Alarm – Will indicate an alarm state when the sensor is activated. Use this setting for leak sensor programming. Relay - Will NOT trigger any alarms, only allow relay control when activated. Used for In-tank sensor pump control etc. where a sensor in a hazardous area will activate a relay but is not considered to be a Leak or Alarm. "Sensor Type" - You need to program the Intrinsically Safe Cont. Closure Inputs - 🗆 X type of sensor connected to the input so the TMS can determine what signals are Close normal and what is not. These are Pneumercator sensor numbers, if you are Off trying to connect something different, **ISCC Enable** please consult Pneumercator Technical Sensor Type ES820 Services. Sensor Mode Leak -Input Name Input "Sensor Mode" – There are two choices: Fault Detect Enable Leak - When set to leak, any activation of Close 🔺 Normally the sensor will turn on the "LEAK" LED on the front panel and also record in the \#1 **x**#2 k#3 k#4 k#5 k#6 k#7 k#8 k#**%** k#10 k#11 / * "Leak" log file. Other - This choice is for inputs other than "Input Name" - Select leak sensors. This choice will NOT turn on from pre-set names to the "LEAK" LED or record in the log. identify sensor. "Fault Detect Enable" - When checked for each sensor, will "Normally" - Allows you to monitor Pneumercator's feature of fault detection, where the set the "normal" state of the TMS system constantly monitors the sensor & the wiring going input. "Normally Open" or to it to determine that the wiring is not "shorted out" or "open" "Normally Closed". (disconnected). This feature is standard on the ES-825 sensors and is available on almost all of the other sensors that Pneumercator makes. Indication of -F following the part number will indicate that the sensor has "fault detection".

3.4 Relays Tab





The first 4 menu items all work the same, when selected they will show you the event / alarm and you have the choice of selecting up to 3 of the relays that are in the system. You **CAN** select the same relay for multiple events / alarms. IE; you could set relay #1 as a "general system" alarm and then program all of the events / alarms to trigger that relay. This is handy when using building management systems and they want one alarm to come into their system for any problem / alarm with the tank gauge system.







X

Contact Closure Inputs

Analog Outputs

Theft

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÷

3.5 Inventory Tab

Configuration – Inventory

"Inventory" – Allows you to collect a "snapshot" of what is in the tanks at pre-determined times. {Inventory}



3.6 Theft Tab

<u>Theft</u>

Configuration - Untitled etg

Eile Header Tanks Dial Out Modem "Theft" – Allows for you to set your Relays Inventory open & closed times and have the TMS system watch your tanks for any Open Time **Close Time** downward movement of product in Monday-Friday 12:00 AM + 12:00 AM excess of normal contraction. You + 12:00 AM 12:00 AM Saturday need to enable each tank under the "tanks" menu. You can trigger a relay 12:00 AM ¢ 12:00 AM Sunday or dial out for any alarms. {Theft} [LHEFL]







Alarm Conditions:

The following alarm conditions are recorded in the Alarm Log and are printed automatically if printer is enabled. Alarm conditions are also user programmable to auto-dial out upon alarm.

Leak and Setpoint alarms will produce both audible and visual LED annunciators until acknowledged via Front panel or Edit enable buttons. Visual LED conditions will continue until the specific leak or setpoint conditions are corrected

Theft alarms will produce an audible annunciator and appear on the TMS display showing a theft message condition across the display. Theft alarms can only be acknowledged via the Edit enable button. The displayed message will continue until the condition is corrected.

CC and ISCC alarms will produce an audible annunciator and appear on the TMS display showing a CC or ISCC alarm message across the display. The audible annunciator can be acknowledged via Front panel or Edit enable buttons. The CC or ISCC displayed message will continue until the condition is corrected.

<u> APPENDIX A – TN</u>

Error# Description Item ID Name Notes 1 BOOT PROM CHECKSUM ERROR n/a Trouble with boot prom firmware chip is 2 FLASH PROM CHECKSUM ERROR n/a Trouble with flash prom firmware chip is 3 FLASH PROM WRITE ERROR n/a n/a Trouble with flash prom firmware chip is 4 FLASH PROM WRITE ERROR n/a n/a Unintelligible signal being received from 5 EEPROM CHECKSUM ERROR n/a n/a Unintelligible signal being received from 10 PROBE TIMEOUT ERROR n/a No signal being detected from probe 20 SENSOR FAULT - SHORT CIRCUIT sensor mame Wining fault with all sensors except E8 21 SENSOR FAULT - OPEN CIRCUIT sensor mame Wining fault with ES825-200F 22 SENSOR FAULT - OPEN CIRCUIT sensor mame Wining fault with ES825-200F 23 SENSOR FAULT Sensor mame Wining fault with ES825-200F	nware chip in U4 socket nware chip in U5 socket 12 (TMS3000) or U14 (TMS2000) socket received from probe s except ES825-200F 0F
1 BOOT PROM CHECKSUM ERROR n/a n/a Trouble with boot prom firmware chip is 2 FLASH PROM CHECKSUM ERROR n/a n/a Trouble with flash prom firmware chip is 3 FLASH PROM CHECKSUM ERROR n/a n/a Trouble with flash prom firmware chip is 4 FLASH PROM CHECKSUM ERROR n/a n/a Trouble with flash prom firmware chip is 5 EEPROM CHECKSUM ERROR n/a n/a Unintelligible signal being received from 10 PROBE TMECUT ERROR n/a n/a No signal being detected from probe 20 SENSOR FAULT - SHORT CIRCUIT sensor name Wiring fault with all sensors except ESI 21 SENSOR FAULT - OPEN CIRCUIT sensor name Wiring fault with ES325-200F 22 SENSOR FAULT - OPEN CIRCUIT sensor mame Wiring fault with ES325-200F 22 SENSOR FAULT Sensor mame Wiring fault with ES325-200F 23 Sensor fault sensor name Wiring fault with ES325-200F 24 Istrinsically Safe Contact Closure is synonymous with Leak/Pt. Level Sensor Prove Sensor	nware chip in U4 socket nware chip in U5 socket 12 (TMS3000) or U14 (TMS2000) socket received from probe s except ES825-200F 0F
2 FLASH PROM CHECKSUM ERROR n/a n/a Trouble with flash prom firmware chip in 12 (TMS3000 M/a) 3 FLASH PROM WRITE ERROR n/a n/a Trouble with flash prom firmware chip in U2 (TMS3000 M/a) 4 FLASH PROM ERASE ERROR n/a n/a Trouble with CM1 chip in U2 (TMS3000 M/a) 5 EEPROM CHECKSUM ERROR n/a n/a Unintelligible signal being received from probe 10 PROBE TIMEOUT ERROR probe # n/a No signal being detected from probe 20 SENSOR FAULT - SHORT CIRCUIT sensor mame Wiring fault with all sensors except ESI 21 SENSOR FAULT - OPEN CIRCUIT sensor mame Wiring fault with ES325-200F 22 SENSOR FAULT - OPEN CIRCUIT sensor mame Wiring fault with ES325-200F 22 SENSOR FAULT Sensor # sensor mame 23 SENSOR FAULT Sensor mame Wiring fault with ES325-200F 24 SENSOR FAULT Sensor mame Wiring fault with S325-200F 25 SENSOR FAULT Sensor mame Wiring fault with S325-200F 26 SENSOR FAULT Sensor mame Wiring fault with ES325-200F Note: ISCC	nware chip in U5 socket 12 (TMS3000) or U14 (TMS2000) socket received from probe s except ES825-200F 0F
 3 FLASH PROM WRITE ERROR n/a n/a 4 FLASH PROM ERASE ERROR n/a n/a Trouble with CM1 chip in U2 (TMS3000 5 EEPROM CHECKSUM ERROR n/a n/a Unintelligible signal being received from 10 PROBE SYNC ERROR probe # n/a No signal being detected from probe 11 PROBE TIMEOUT ERROR probe # n/a No signal being detected from probe 20 SENSOR FAULT - SHORT CIRCUIT sensor # sensor name Wiring fault with all sensors except E8 21 SENSOR FAULT - OPEN CIRCUIT sensor # sensor name Wiring fault with ES825-200F 22 SENSOR FAULT - OPEN CIRCUIT sensor # sensor name Wiring fault with ES825-200F Note: ISCC or Intrinsically Safe Contact Closure is synonymous with Leak/Pt. Level Sensor 	12 (TMS3000) or U14 (TMS2000) socket eceived from probe com probe s except ES825-200F 0F
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b EEPFOND CHECKSUM ENKLOK r/a 110 Unitabiligible signal being received from 10 PROBE SYNC ERROR probe # n/a Unintabiligible signal being received from 11 PROBE TIMEOUT ERROR probe # n/a No signal being detected from probe 20 SENSOR FAULT - SHORT CIRCUIT sensor # sensor # sensor mame Wining fault with all sensors except ESI 21 SENSOR FAULT - OPEN CIRCUIT sensor # sensor name Wining fault with ES325-200F 22 SENSOR FAULT Sensor # sensor name Wining fault with ES325-200F 22 SENSOR FAULT Sensor # sensor name Wining fault with ES325-200F 23 SENSOR FAULT Sensor # sensor name Wining fault with ES325-200F 24 SENSOR FAULT Sensor # sensor name Wining fault with S325-200F 25 SENSOR FAULT Sensor # sensor name Wining fault with S325-200F 26 SEC or Intrinsically Safe Contact Closure is synonymous with Leak/Pt. Level Sensor Sensor Sensor	IZ (1 MS 3000) or 014 (1 MS 2000) socket eceived from probe s except ES825-200F 0F
10 PROBE STNUC ENKOR probe # n/a Unintelligible signal being received from 11 PROBE TIMEOUT ERROR probe # n/a No signal being detected from probe 20 SENSOR FAULT - SHORT CIRCUIT sensor # sensor name Wining fault with all sensors except ESI 21 SENSOR FAULT - OPEN CIRCUIT sensor # sensor name Wining fault with ES325-200F 22 SENSOR FAULT SENSOR FAULT Sensor # sensor name Wining fault with ES325-200F 23 SENSOR FAULT Sensor # sensor name Wining fault with ES325-200F 24 SENSOR FAULT Sensor with Leak/Pt. Level Sensor Sensor name Wining fault with ES325-200F 25 SENSOR FAULT Sensor with Leak/Pt. Level Sensor Sensor Sensor	eceived from probe om probe s except ES825-200F 0F
11 PROBE TIMEOUL ERROR 20 SENSOR FAULT - SHORT CIRCUIT sensor # sensor name Wiring fault with all sensors except ES 21 SENSOR FAULT - OPEN CIRCUIT sensor # sensor name Wiring fault with ES825-200F 22 SENSOR FAULT 23 Note: ISCC or Intrinsically Safe Contact Closure is synonymous with Leak/Pt. Level Sensor	om probe s except ES825-200F 0F
20 SENSOR FAULT - SHOKT CIKCULT sensor # sensor name Wring fault with all sensors except ESt 21 SENSOR FAULT - OPEN CIRCUIT sensor # sensor name Wring fault with ES825-200F 22 SENSOR FAULT Sensor # sensor hame Wring fault with ES825-200F Note: ISCC or Intrinsically Safe Contact Closure is synonymous with Leek/Pt. Level Sensor	s except ES825-200F 0F
22 SENSOR FAULT sensor # sensor name Wining fault with ES825-200F Note: ISCC or Intrinsically Safe Contact Closure is synonymous with Leak/Pt. Level Sensor	OF
Note: ISCC or Intrinsically Safe Contact Closure is synonymous with Leak/Pt. Level Sensor	

INSTRUCTION MANUAL

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With the exception for a Power Failure, Warning 21 (Pur FR 4, URr n2 I), warning conditions are not logged in the Event Log. All warning conditions are printed automatically if printer is supplied. Warnings will produce an audible alarm and appear on the TMS display showing the specific warning condition and code number. Warning conditions may be user acknowledged via Front panel or Edit enable buttons.

arning #	Description	Item ID	Name	Notes
	MODEM - INITIALIZATION ERROR	n/a	n/a	Check the phone line and then the modem for trouble
	MODEM - COMMAND ERROR	n/a	n/a	
	MODEM - RESPONSE TIMEOUT ERROR	n/a	n/a	
	MODEM - NO CARRIER	n/a	n/a	
	MODEM - COMMUNICATIONS ERROR	n/a	n/a	
	MODEM - NO DIALTONE	n/a	n/a	
	CONFIGURATION WARNING - TANK	tank #	n/a	Checksum error in the referenced section of memory. Review the
	CONFIGURATION WARNING - PROBE	probe #	n/a	configuration and resave the configuration to the TMS. If the warmin
	CONFIGURATION WARNING - HEADER	n/a	n/a	persists there may be a memory failure in the TMS
~	CONFIGURATION WARNING - RELAY/TANK	tank #	n/a	
-	CONFIGURATION WARNING - RELAY/CC	CC #	n/a	
0	CONFIGURATION WARNING - RELAY/SENSOR	sensor #	n/a	
~	CONFIGURATION WARNING - RELAY/SITE	n/a	n/a	
	CONFIGURATION WARNING - RELAY/MODE	relay #	n/a	
10	CONFIGURATION WARNING - CC	cc #	n/a	
10	CONFIGURATION WARNING - SENSOR	sensor #	n/a	
~	CONFIGURATION WARNING - INVENTORY	n/a	n/a	
~	CONFIGURATION WARNING - THEFT	n/a	n/a	
	CONFIGURATION WARNING - MODEM	n/a	n/a	
_	CONFIGURATION WARNING - DIALOUT	dialout ch. #	n/a	
-	POWER FAIL DETECTED	n/a	n/a	Reported after a 1-2 minute loss of power when the power has beer
				restored.
~	DUPLICATE TANK ID	tank #	n/a	2 tank channels have been assigned the same tank ID number
~	SINGLE DIGIT TANK ID ONLY	tank#	n/a	A single digit tank ID has been assigned to a tank channel. The TMS requires all ID's be 2 digits so a tank ID of 1 should be represented.
	LEAK TEST ABORT/DELIVERY	tark #	n/a	Aborted in-tank leak test due to a delivery to the tank during the test
	NO MONTHLY TEST	tark #	n/a	A warning associated with Auto Leak test mode alerting the owner t

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Note: ISCC or Intrinsically Safe Contact Closure is synonymous with Leak/Pt. Level Sensor

Information Messages: Information messages convey statuses generally considered to be advisory. These types of messages appear only on the TMS display until acknowledged via Front panel or Edit enable buttons. They do not generate audible/visual alams, are not captured in any of the system logs and do not generate printed reports.

				a	Ŧ		-	
n for Information Messages	Notes	TMS informs user in the TMS VIEW menu that the globally programmed Setpoints units for all enabled tanks have been changed in the Config Header menu.	TMS informs user that the product float for the indicated tank has reached a float collar	stop or its minimum gaugeable level. Because the stop is some distance above the actu	tank bottom, an alternating minimum gaugeable level and the message "Low Product" w	be displayed. This condition is usually associated with probes requiring "Special Tank	TOP mounting". These minimum gauging points are programmed for all enabled tanks i	the changed in the Config Tank Menu.
scription	Name	n/a	n/a					
Event De	Item ID	n/a	tank #					
	Description	SETPOINT UNITS - MODE CHANGE ADVISORY	UNGAUGEABLE LEVEL					
	Info #	÷	2					

APPENDIX B – TMS PROCESSOR/MAIN BOARD DIP SWITCH SETTINGS

The TMS is equipped with a Processor Card or Main Board located in the (left side) electrical nonintrinsically safe compartment of the console where power and control devices are handed. They are equipped with DIP switches that have been factory set. Switches are centrally located near bottom of the processor card housed in a small rectangular Red enclosure (marked S1). The switches are numbered 1-4. With switches in the OPEN position, the rocker arm will be oriented toward the word OPEN stamped on the switch block. The CLOSED switch position will orient the rocker arm toward the switch number stamped on the switch block.

Note: Switch positions should **not** be field modified. If required and before attempting any changes, consult the factory for specific details. As always, any mechanical or electrical modifications to TMS system, probe, sensor, or other accessories requires the console to be powered-down.

Dip Switch Function/Condition:

Switch # 1 With the rocker arm in the OPEN position, this switch activates the System **Error Handler** and will produce an audible annunciator and a visual intermittent flashing display for variety of TMS system alarms, warnings, or error conditions. The TMS continuously scans for system faults. Errors may be printed automatically if printer is enabled. The audible annunciator and visual intermittent flashing Error message may be acknowledged via Front panel or Edit enable buttons.

Note: If a printer is **not** supplied with the TMS, a hardcopy of the condition(s) will not be available. The user may choose to CLOSE the rocker arm switch, which will allow the intermittent Error messages to continue until the condition is corrected.

Switch # 2 With the rocker arm in the OPEN position, this switch activates the System **Motion Band Symbol**, producing a lower case horizontal line to the right of the Tank I D #. This visual display represents movement of product in the tank for either Deliveries, Sales, or Thefts. Any of these conditions will be logged as a function of the motion band (Not bAnd) sensitivity setting, which is user programmed in the CONFIG (ProbE) menu. This symbol will disappear from the display within 3 minutes after the tank contents has settled and stopped moving. The motion band symbol will also be present on system power up. The audible annunciator will not be activated during this condition.

Switch # 3 With the rocker arm in the OPEN position, this switch activates the TMS **security** feature. For all TMS systems with version 75 operating software or later.

Switch # 4 With the rocker arm in the CLOSED position, this switch activates the **System Watch Dog** feature. This switch is utilized for factory servicing only and should not be changed in the field. In the CLOSED position, neither the audible annunciator nor a visual intermittent flashing message is activated by the Watch Dog condition.

TMS2000/3000 WARRANTY POLICY

Pneumercator, here and after referred to as PCO, warrants its **TMS SERIES** family of products to be free of defects in material and workmanship for a period of Twelve (12) months from date of installation or 15 months from date of invoice, whichever comes first. During the warranty period on the **TMS Series**, PCO, or factory trained third party independent representatives will repair or replace the product at the location where it is installed at no additional cost to the customer.

Packages must be inspected upon receipt for damage, missing parts, and / or manuals. PCO must be contacted by telephone immediately with a description of damaged or missing parts so replacements can be sent. Written details must be sent within thirty (30) days.

Warranty repair coverage invoices will be paid if **all** the following conditions are met:

- PCO has acknowledged and authorized warranty work to be done by issuing a *Warranty Repair Number*.
- Start-up Service technician has been trained by PCO
- Warranty start-up form has been submitted to PCO
- Technician fills out and submits a PCO "Service Report"
- Parts (if any) used are returned to PCO with a proper WRGA (*Warranty Return Goods Authorization*)
- Return parts are defective.

Repair time will be paid according to PCO document "Standard Warranty Labor Charge Schedule"

PROCEDURES

If the trouble call is made to a service company:

Before dispatching to the trouble site, the Service Company **must** place a call to Pneumercator Customer Service at (800) 209 7858. The location of the equipment, telephone number of the customer, type of equipment, serial number, and installation date (if known) must be furnished.

PCO Customer Service will contact the customer and verify the reported problem. PCO will troubleshoot the equipment with the customer and attempt to rectify any problems. If PCO Customer Service is unable to repair the equipment and determines the equipment is covered by warranty, PCO will contact a Service Company and issue a *Warranty Repair Number*. All information obtained by PCO will be relayed to the service company. No work is to be started until a *Warranty Repair Number* is issued

If the trouble call is made to PCO:

Pneumercator will determine if the equipment is covered by warranty. Customer Service will try to rectify the problem by dialing into the unit or troubleshooting the unit over the telephone with the customer. If the problem cannot be corrected, Pneumercator will determine the Service Company to be dispatched to the site for warranty repair. The Service Company will be issued a Warranty Repair Number from PCO before work is started.

If after PCO determines that the installed unit is not covered by warranty, the customer will be supplied a listing of service companies and instructed to contact one of them for repair. The selected Service Company has the responsibility to obtain a purchase order number from the customer for payment. The Service Company must obtain a return authorization number before equipment is returned for repair. Pneumercator will not be liable for any expenses incurred for travel or repair costs on non-warranty repairs.

SOME OF THE CRITERIA USED IN SELECTING A SERVICE COMPANY:

- Does the Service Company maintain spare parts?
- A radius of 60 miles (One Way) or 2 hours (Round Trip) from the service company to the customer
- Is there a factory-trained technician to be dispatched by the Service Company (TMS Series)?

Unless authorized, Pneumercator will only pay for one warranty service trip. If a return trip is necessary because of missing parts etc., time travel, mileage, or troubleshooting time will not be covered.

NOTE

IT IS RECOMMENDED THAT ALL SERVICE COMPANIES MAINTAIN SPARE COMPONENTS FOR TROUBLESHOOTING. A Field Service Report and Invoice must be written and submitted to Pneumercator with the *Warranty Repair Number* stated. The returned defective unit must have the *Warranty Repair Number* attached. Upon verification or duplication of the reported problem on the defective part (by testing), Pneumercator will replace/repair the unit and return it to the Service Company for its spare inventory. If a problem cannot be verified or is not written on the return tag, the unit will be returned and the service company will be charged a bench repair time.

If problems are encountered during a new installation it is responsibility of the technician to trouble-shoot, diagnose and repair as part of the installation process. No additional charges will be allowed if it is determined that the equipment is defective from the factory. The technician must call for a *warranty repair number* before returning the component.

Spare Parts Kits are recommended and available for qualified Service Companies.

New Spare Parts are warranted for 90 Days from date of installation or for the balance of original equipment Warranty period. Service companies must notify PCO of the serial number of the spare part installed as warranty repair. The defective unit must be returned for repair with the WRGA attached. Upon repair the unit will be returned to the Service Company to be used as a "new" spare. The repaired unit is warranted for 90 days after installation into a new location.

Distributed by:



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